



Skills for Communicating in Veterinary Medicine

Cindy L Adams, Suzanne Kurtz

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Long requested and finally here - the first ever veterinary medicine version of the bestselling *Skills for Communicating with Patients*.

Improve clinical outcomes through better communication with clients and colleagues. This handbook is the first to offer comprehensive, evidence-based communication guidance for veterinarians at all stages of learning and across all specialties. Gain a detailed understanding of what you can do at each stage of the consultation to establish effective relationships with clients to get the best possible clinical work done in a way that is satisfying for them and uplifting for you.

Learn the specific skills to improve:

- Accurate exchange and understanding of information
- Client adherence and follow-through
- Client and veterinarian satisfaction
- Team effectiveness
- Efficient use of time
- Economic viability and business success
- Quality outcomes for animals and humans

This ground-breaking handbook:

- Addresses the full sequence of the consultation
- Identifies the communication skills that make a difference at each step
- Gives examples from actual practice to illustrate the skills in action
- Offers substantive, research-based content to take you beyond the anecdotal
- Applies across the range of specialties, including rural and urban settings, primary and specialty care, small animal, equine, production animal, exotics, and public health
- Benefits the full range of learners and practitioners, including students, educators, interns and residents, seasoned clinical practitioners, coaches and mentors, program directors, and curriculum developers

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